

A message to our staff, patients and families

Holiday Greetings

I can scarcely believe that not only will a new year soon be upon us, but a new decade. Five years ago E.W. Bickle Centre embarked on an exciting journey to redevelop our facilities to ensure we have an environment of healing, safe infrastructure and the equipment necessary to provide exceptional care. Now, as we enter into 2020, I am pleased to say we are just months away from completion.

Building a Better Bickle has impacted nearly every corner of the building. This year alone we started work on the final two patient units and all of North 2; opened both an upgraded dental clinic & radiology suite; commenced work on elevator and lobby modernization; moved the pharmacy temporarily and continued work on the exterior.

Amidst the construction we have started to reap the benefits of this work. Our nocturnal dialysis unit is now allowing patients to receive dialysis on site. Four patient units have now been fully renovated with North 5 opening on the 17th December. Our renovated auditorium is planned to open in February 2020. As the dust settles, it becomes clear that the end results are well worth the inconvenience.

Of course, this project is only a success because of the patience and support of staff, patients and families. We know that construction, at the very best of times, is challenging and we are grateful for your ongoing understanding.

I would like to thank all the E.W. Bickle staff and volunteers. While grateful for your dedication and compassion year round, I want to extend a special thank you. Ensuring exceptional patient care during a prolonged constuction project is



Wellness partners Anna and Patricia, along with the entire staff, have been working with Santa to make a bright holiday season for our patients.

challenging. We deeply appreciate your ability to navigate the changes to ensure your patients and their families always come first.

The holidays are unquestionably a busy time for everyone. In the weeks ahead I encourage you to take a few minutes to pause and reflect on all you have accomplished this year. There is much to be proud of!

I want to wish you and your loved ones a safe and restful holiday season. May 2020 be filled with joy as we celebrate our new E.W. Bickle Centre.

Best wishes Mary Kay McCarthy Senior Clinical Director

Building a Better Bickle Winter 2019-2020



E.W. Bickle Opens an Updated Radiology Suite

Last month, construction was completed on our radiology suite. The refreshed space is bright and welcoming complete with a mural featuring a quintessential Canadian scene: a tranquil canoe trip across a lake surrounded by mountains.

"Every patient and staff experience across E.W. Bickle is important," said Meg Quesnelle, Clinical Construction Lead - Bickle, TRI. "Even if a patient is only receiving care in an area for a brief amount of time, they should feel comfortable in their surroundings."

Radiology equipment has also been upgraded to ensure we can best meet the medical imaging needs of our patients.

"We would like to thank the staff on all the units for your support during the construction and look forward to resuming full x-ray service on site," said Mary May, Supervisor CT Scan, General Radiography, Joint Department of Medical Imaging, UHN.





Our updated radiology suite went into service November 25.

Get in Touch

Ensuring a clean and safe environment for our staff, patients and visitors is always a priority. We appreciate that construction can bring some inconveniences and we are making every effort to minimize potential impact. If you have any questions or concerns about construction, please contact us directly at our dedicated project email: tri-bicklerenovationquestions@uhn.ca

Building a Better Bickle Winter 2019-2020



A Patient-Centric Design

When we embarked on the E.W. Bickle Centre redevelopment project, the design had to support our patient safety plan. This included integrating new equipment and standards into the design to help ensure the safety of patients and staff alike.

With renovations to patient rooms near completion, new medical gas and vaccuum systems have been now fully integrated across Bickle. Considered a best practice standard for hospitals, these systems will positively impact patient care. While common

place in many

Renovated Patient Room on North 5

hospitals today, our dated infrastructure made it impossible to install without a full renovation.

Fortunately, our redevelopment project was the right opportunity to switch from portable to integrated devices.

"Piped in oxygen and suction that is fully integrated into the design of the patient room is a key element of our patient safety plan," said

Matilda Bilicki Respiratory Therapist - Bickle, TRI. "It's not simply a matter of convenience, but it ensures a rapid response to patient needs."

"Our patients are always a top priority, and our upgraded facilities take us one step closer to ensuring they are receiving

the very best care," said Joe Angione, Manager, Facilities.

A Look Back at 2019

- Began final wave of patient unit renovations
- Exterior work on, masonry, cladding and windows continued
- Renovation on main entrance and North 2 began
- Completion of upgraded dental clinic
- Renovation of staff areas in basement began
- Completed North 4 and North 5
- Construction of front entry canopy began
- Upgraded radiology suite opened



Exterior Work Nears Completion

Upgrading the exterior of E.W. Bickle has been a significant part of the E.W. Bickle redevelopment project. Time-consuming work contingent on weather, it has been critical in ensuring the long-term life and efficiency of the building.

Replacing the old brick and cladding has allowed us to repair water damage while also upgrading the insulation to help control the building temperature. The new windows will help contribute to energy efficiency. Work is underway on building a new canopy over the main entrance and replacing unit balconies. Together these projects will ensure the building remains structurally sound and visually appealing.

Exterior projects are expected to be completed this spring. Once the weather warms up, landscaping will done as the final touch. The end result will be a building that staff, patients and families alike can be proud of.



Exterior of E.W. Bickle with new brick, cladding and windows.





On the Move

South 4 → North 5 moved December 17 South 5 → South 4 planned January 7th North 3 → South 5 planned January 14th North 4 → ADL suite, therapy space and offices will occupy North 4 in late January



Detours

North NIGHT TIME entrance closed → South clinic entrance is now the Main entrance until main lobby work is completed



The following areas are under construction:

Interior

- Main Entrance
- North 2 Lobby
- North 2 Offices
- North 2 Auditorium
- North basement (staff lockers/washrooms/showers)

Exterior

Contingent on weather over the winter, work will continue on:

- Masonry
- Window glazing
- Canopy glass
- Balconies

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